



## **JOB DESCRIPTION**

Job Title: Cleaner

Responsible To: Farm Park Duty Manager

### **Job Overview**

Willows Activity Farm is dedicated to providing a safe and enjoyable experience for guests. As a Cleaner, you will play a key role in maintaining high standards of cleanliness across our facilities, contributing to an outstanding visitor experience.

### **Key Responsibilities**

- Consistently follow cleaning procedures to ensure our facilities, both indoor and outdoor, are spotless.
- Operate on-site vehicles as part of the cleaning role.
- Demonstrate pride in your work and a positive attitude, ensuring teamwork and a high standard of cleanliness.
- Engage with guests in a polite, friendly manner, representing the farm and the Peter Rabbit brand.
- Follow company policies and procedures, including those related to safety, lost children, and acceptable conduct.
- Perform any reasonable tasks as requested by your line manager.

### **Health & Safety**

- Adhere to all health and safety guidelines to protect staff and guests.
- Complete required training in health and safety, emergency procedures, and first aid.
- Ensure cleaning tasks comply with health and safety standards.
- Report any equipment issues or maintenance needs to your manager.
- Maintain personal hygiene and adhere to dress code policies.

### **Work Hours**

- Flexible working hours to be agreed with your manager in advance.
- Part-time shifts, including days, evenings, weekends, and public holidays.

## **Holidays**

- Annual holiday entitlement is up to 28 days, including public and bank holidays.
- Holiday entitlement is calculated pro-rata based on your start date and number of days worked.
- Your hourly rate applies to holiday pay.